

Philippines and Singapore combined (Download One Pager)

Privacy Notice

1. Scope and Coverage

ALIGNEX PTE. LTD. (hereinafter referred to as “Alignex”), a corporation duly organized and existing under the laws of Singapore, processes personal data in accordance with the Republic Act No. 10173, otherwise known as the “*Data Privacy Act of 2012 of the Philippines*” and the *Personal Data Protection Act 2012 of Singapore*.

Alignex collects personal data such as the user’s name, email address, contact number, company information, and technical data, including IP address and website usage information, when the user (i) visits the website of **WETECH. PRO, INC.** (the “Company”); (ii) contacts the Company; or (iii) requests services.

Where applicable, the Company and Alignex may also process employee or system-related data strictly for the provision of contracted IT and managed services.

2. Purpose of Processing

Personal data is collected and processed for the following purposes:

- a. To respond to inquiries and service requests;
- b. To deliver IT and managed services;
- c. Contract administration and billing;
- d. System security, monitoring, and incident management; and
- e. Legal and regulatory compliance

Processing of personal data is based on consent, deemed consent arising from contractual necessity, legitimate interests where permitted, and compliance with legal obligations.

3. Withdrawal of Consent

Consent, which was previously given, may be withdrawn at any time by giving the Company reasonable notice. Withdrawal of consent may affect our ability to provide certain services where the data is required.

4. Data Sharing and Overseas Transfers

The Company and Alignex do not sell or disclose personal data. Information may be disclosed only to authorized service providers, professional advisers, or government authorities if required by law or pursuant to an order of a court of competent jurisdiction. Where personal data is transferred outside the Philippines or Singapore, we ensure that comparable data protection standards are implemented through contractual or technical safeguards.

5. Data Retention

Personal data is retained for a period of two (2) years or to the extent required by law, or to fulfill the purposes stated above, for the exercise or defense of legal claims, or for legitimate legal and business purposes.

Upon written request of the Company or termination of the service agreement with Alignex, the latter shall return the personal data and copies thereof to the Company. At the discretion of the Company, Alignex may be allowed to destroy all personal data and certify to the Company that this has been done; Provided that Alignex may retain one (1) copy of the personal data as may be necessary to comply with legal, regulatory, judicial, audit, or internal compliance requirements.

6. Your Rights

Subject to applicable laws, an individual or user who has given his or her consent to the Company and Alignex to collect personal data is entitled to the following rights:

- a. Be informed whether personal information has been processed;
- b. Be furnished with information before entry of the same into the processing system;
- c. Be granted reasonable access to his or her personal data;
- d. Request correction of inaccurate personal information;
- e. Withdraw consent by giving reasonable notice to the Company;
- f. Object to the processing of personal data in certain circumstances;
- g. Request deletion, blocking, or destruction of personal information subject to legal and contractual limitations.

Requests may be sent to privacy@alignex.pro.

If you believe your data protection rights have been violated, you may lodge a complaint with the National Privacy Commission (Philippines) or the Personal Data Protection Commission (Singapore), as applicable.

7. Data Protection Contact

For questions regarding this Privacy Notice or our data protection practices, please contact our Data Protection Officer at privacy@alignex.pro.

8. Security and Breach Notification

We implement organizational, physical, and technical security measures to protect personal data. In the event of a notifiable data breach, we will notify the relevant authority and affected individuals in accordance with applicable laws. By using this website, you acknowledge this Privacy Notice.